Complaint notification

Phone contacts:



Marco Himmel +49 7852 9113-74

To allow us to process your complaint request to your satisfaction, please complete this form and send it to reklamation@promotec-mischler.com.

If you return items to us, please enclose <u>a copy of this form</u> with the package so that we can assign the return accordingly.

Electrics / Drives / Control units:

Mechanics / Accessories / Others: Oda Meyer +49 7852 9113-37	
Complaint no.: is assigned after receipt of the report	Project no.: as mentioned in order / invoice
Your data:	
Company name:	Contact person:
Phone:	E-mail:
☐ Electrics / Drives / Control unit	ts
Type of drive / control unit:	Serial no.:
Number of users:	Cycles:
Date of installation:	Date of removal:
Do you need a replacement immediately?	O Yes O No
Description of error:	
☐ Mechanics / Accessories / Oth	ners
Type of article:	
Description of error:	
Enclosures: O Photos / video:	s attached O no attachments
Measures: To be filled out by Promotec Mischler Torsysteme GmbH	
Warranty: O Yes O N	lo Items returned on:
Findings:	Measures: